



MEMORANDUM

TO: AMC AGENTS
FROM: AMERICAN MANAGEMENT CORPORATION
SUBJ: EMPIRE CLAIMS HANDLING
DATE: July 14, 2006

American Management Corporation (AMC) is proud to announce effective Monday, July 17, 2006, AMC's claims department, American Management Claims Administrators (AMCA), will handle claims for the Empire Service Station and Fuel Marketer Programs.

AMCA's dedicated and experienced staff of claims adjusters look forward to providing fast, efficient and fair claims handling service that we have become known for to you and your insureds.

So, beginning Monday, July 17, 2006, all Empire claims for both the Service Station and Fuel Marketers Programs should be reported to AMCA at AMC's main office located in Conway, Arkansas. For more information, contact your marketing representative.

If you or your insured need to report an Empire claim, you may do so by using either of the following methods:

- 1.** Email a claim notification to newclaims@amcins.com
- 2.** Fax a claim notification to **501-450-6970**

To contact American Management Claims Administrators:

- Call toll-free during normal business hours **1-800-777-3462**
- For emergency or after hours claims services call **1-866-892-1978**

Thinking Ahead.