



AMC Premier Service Package



1) Insurance Certificate Tracking Program

AMC offers a customized system for monitoring and enforcing the insurance compliance of your carriers, retail outlets, low and high risk vendors and contractors. By utilizing AMCS, you are fully informed concerning the compliance of various insurance coverages and their compatibility with your requirements. Have your agent contact an AMC Marketing Representative.

2) Drug/Alcohol Consortium

American Management Corporation has partnered with a'TEST one of the nations premier drug and alcohol testing companies. AMC assists our partners in meeting their Federal Motor Carrier requirements, as well as saving them money and decreasing their personal time associated with recordkeeping. Our partnership with a'TEST consultants allows our insurance customers to receive these services at a substantial discount. Drugtestreports.com, a service agent of a'TEST Consultants, Inc., has provided professional drug testing services since 1992. a'TEST clients include government agencies, trucking, aviation and non-profit corporations across North America. Providing legally sound, defensible, and comprehensive drug testing programs is the company's mission. All drug testing programs established are in conformance with applicable regulations and laws, and are also customized to our client's own personnel policy. a'TEST has the expertise to manage drug-free workplace programs, and is recognized by peers as one of our industry's premier leaders.

For more information contact us at www.amc.drugtestreports.com, or at **(800) 233-2398**.

3) 1-800-How's My Driving Program

The 1-800 How's My Driving and the Online Training Program are provided by American Management Corporation's Risk Engineering Division free of charge to our customers. It is designed to assist in better controlling your fleet and identifying potential problematic driving behaviors of your drivers before they result in a larger problem or possibly a claim. The program is also designed to heighten the awareness of your drivers on the road and help identify drivers at risk. To enroll call **(800) 233-2398 ext. 6988**.

4) Claims Hotline

The Claims Hotline is provided by AMC to assist clients and their various questions and concerns about past or present insurance claims. To contact the Claims Hotline, dial **(866) 892-1978** or for nights and weekends dial **(800) 777-3462**.

5) EPLI Hotline

The EPLI Hotline allows immediate and direct access to a professional EPLI attorney for any questions or concerns you may have for anything dealing with Employment Practices Liability Insurance. To contact the EPLI Hotline, dial **(877) 376-4100**.

6) Risk Engineering Hotline

AMC provides a readily accessible resource for any client in need of assistance at any point in time. By accessing the hotline, you can ensure that a member of our team will respond to your needs within 24 hours. Whether you have basic safety or regulatory questions, or wish to schedule a visit from one of our energy specialized risk engineers to your facility, you can contact us anytime at **(800) 233-2398 ext 6813**.



7) Risk Engineering Support

a. Evaluations and Assessments:

Each client receives an assessment of their operation whether on-site at their facilities or by telephone. These assessments are used to determine the risk control needs of our clients and the type of on-going services that will be needed to assist you in your safety efforts. Additional initiatives offered by AMC are:

- Training
- Train The Trainer
- Webinars
- Program Development
- Claims Review Assessment
- Ongoing Service

b. Newsletter

All customers receive safety relevant communications directly from Risk Engineering each month. Each week all customers who have provided e-mail addresses will receive a safety review with current regulatory and industry news as well as a training topic to assist in your training efforts. Additionally, each month every customer will receive our monthly newsletter "Safety in Short". This newsletter is larger in size and scale and offers a much broader perspective on safety and your operations.

c. Online Web Safety Tips

Through our website www.amcinsurance.com we provide you with access to current and helpful information such as links to governmental and regulatory websites as well as sites that will provide you with further guidance and assistance in your safety endeavors. This comprehensive section of our corporate website also includes safety training information as well as other safety and risk management tools.

d. Cameras

We recommend disposable cameras be included in each truck. These can be ordered from AMC's Risk Engineering department at a lower cost than purchasing them over the counter in your local store.

8) Incident Response Card

In an effort to insure that each person within your company is aware of the appropriate steps to take in the event of an accident, AMC provides each Client with accident data sheets to include in the glove compartments of their vehicles.

9) Emergency Environmental Assistance

No one ever wants to have a fuel spill, but unfortunately in our business it occurs. AMC wants to ensure that your stress level in these events is minimized as much as possible. We have enlisted the assistance of Herrygers Environmental Services, LLC to provide you with spill reporting information. To contact them, dial **(803) 951-8947 or (803) 917-7523**.

OUR JOB IS MAKING YOUR JOB EASIER.

STABILITY

www.amcinsurance.com



824 Front Street • PO Box 2020 • Conway, Arkansas 72033
(501) 450-7400 • (800) 233-2398 • Fax (501) 450-6962 • www.amcinsurance.com