AMERICAN MANAGEMENT CORPORATION INSURANCE SERVICES
1109 Oak Street • P.O. Box 129 • Conway, AR 72033

GARAGE TOW TRUCK OPERATOR QUESTIONNAIRE

Business Trade Name _____

1. What is your radius of operation? ☐ 0-100 miles ☐ 101-300 miles ☐ 301+ miles
2. Do you own and use transporter tags? ☐ Yes ☐ No If yes: # _____ Use: _____
3. Have you executed any contracts with hold harmless or waiver of subrogation agreements? ☐ Yes ☐ No
   If **Yes**, to whom and why? _____
4. What percentage of your towing is? (Select all that apply and show percentages – must total 100%)
   a. Private Passenger Type Vehicles _____ %
   b. Light/Medium/Heavy Trucks _____ %
   c. Ex-Heavy Trucks/Tractor-Trailer Rigs _____ %
   d. Watercraft (add Symbol 32 to GKL) _____ %
5. What percentage of your towing is done for? (Select all that apply and show percentages – must total 100%)
   a. For Hire Wrecker _____ %
   b. Wrecker Repo _____ %
   c. Wrecker with Garage Dealer _____ %
   d. Wrecker with Service Operation _____ %
6. What is lot security? ☐ None ☐ Fence & Gate ☐ Post & Cable ☐ In Building
   ☐ Other – Describe _____
7. Where are vehicle keys kept when the shop is closed? ☐ Key Cabinet ☐ Taken Home ☐ In/On the Vehicle
8. Do you subcontract your towing work? ☐ Yes ☐ No
   a. If "yes" whose insurance is primary when towing for the insured? ☐ Insured's ☐ Subcontractor's
9. Do you monitor police scanners to obtain business? ☐ Yes ☐ No
10. How often is vehicle maintenance done and by whom? _____
11. What is the overall condition of your vehicles? ☐ Excellent ☐ Good ☐ Fair
12. Describe your accident reporting procedures: _____
13. Do you obtain MVR verification on all drivers? ☐ Yes ☐ No ☐ N/A (No Employees)
14. Do you hire drivers under age 21? ☐ Yes ☐ No ☐ N/A (No Employees)
15. Do you and/or your drivers all have at least 2 years experience? ☐ Yes ☐ No